

To: The World Management Pte Ltd

Date: 05 Jul 2017.

Letter of Appreciation

We are writing to express our appreciation to Ms. Chong Phooi Wan who supported the successful rollout of our SAP B1 system.

We are highly impressed with her expertise and responsiveness, throughout our journey when Phooi Wan was with us all the time providing valuable guidance and advice, answering all our queries right to the point, so that we have minimal roadblocks while achieving all our milestones. Our entire implementation journey has been pleasant and trouble-free, we credit this to Phooi Wan's step-by-step guide, her patience and persistence, and we appreciate the positive impact on our business.

We are very impressed by the company commitment to the project, the quality of service provided to date. We believe it has been an excellent decision to have chosen The World Management as our system partner. We would certainly recommend the company to others and look forward to more future fulfilling engagement with the company.

SAP Business One offers comprehensive end-to-end solution to our business needs. With the option to customize to our needs, the system is able to cater to our business set up resulting in enhanced efficiency and improved reporting tool.

For and on behalf of BIOTRONIK Asia Pacific Pte Ltd



Person Name: CHUA AIK KWANG (VINCENT)

Position: FINANCE MANAGER

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