SERVICE MANAGER

SERVICE, MAINTENANCE & JOB COSTING SOFTWARE FOR SAGE 300

SERVICE MANAGER is a multi-award winning software solution specializing in servicing, job cost and equipment management including preventative maintenance, scheduling and mobile field services.

SERVICE MANAGER IS ANOTHER INTEGRATED MODULE IN THE SAGE 300 SUITE OF SOFTWARE.

Businesses looking to reduce administrative costs, greatly improve service, increase profits and attain a 360 degree view of their employees and customers should look no further than Service Manager.

SO WHAT'S NEW?

Field Portal and Advanced Scheduling provide immediate two way access and communication with service personnel in the field allowing them to receive alerts, record time, use parts/inventory, obtain sign off, issue invoices, take payments, print reports, write notes, upload/download files, map directions and manage time entries all from the convenience of their phone or tablet.

(Support for iOS, Android, Windows - Online or Offline)

SOME KEY FEATURES OF SERVICE MANAGER INCLUDE:

- Manage job costing, preventative maintenance, resource scheduling, field service and general equipment servicing
- Equipment history, transfers, warranty, rental, serial and lot tracking
- Standard and WIP accounting
- Profit analysis
- General, recurring and consolidated invoicing
- Fully scalable (Employee and Service Center)
- Issue parts, services, travel, and contractor services
- Time entry, labor tracking, and resource utilization
- Billable and non-billable time
- Tasks and activity checklists
- PO's, requisitions, authorization workflow
- Returns, refurbishments, rotations
- Service, meter and warranty agreements
- Multi-currency
- Service Centers with separate document numbering and GL account segment overrides
- Employee and Customer Portals...

Technisoft®

Contact your Sage 300 Solution Provider for further information.
Contact details below for up-to-date information on Technisoft products.

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sage Development Partner Endorsed